

September 9, 2026
No. 7200-26-090-1
HIOKI E.E. CORPORATION
Quality Assurance Division

Notice Regarding a Nonconformance Affecting Measurement Results
PRECISION BATTERY TESTER Models BT6065 and BT6075

Dear Valued Customer,

We sincerely appreciate your continued support of HIOKI products.

We regret to inform you that we have confirmed a nonconformance affecting the measurement results of the BT6065 and BT6075.

The DC voltage measurement values may not satisfy the accuracy assurance specifications under specific setting conditions.

This issue may affect your work or operating procedures. Accordingly, we have released corrective firmware, as in below.

We sincerely apologize for any inconvenience and concern this nonconformance may cause you and other parties concerned. We kindly ask for your understanding and cooperation in implementing this corrective action.

1. Applicable Products

Names : PRECISION BATTERY TESTER
Models : BT6065 and BT6075
Firmware versions : V1.01, V1.02, and V1.05

2. Details of the Nonconformance

The measurement values may not satisfy the accuracy specifications when executing zero-adjustment, referential adjustment or DC-voltage self-calibration, while all three of the following conditions are met:

- Trigger source: INTERNAL
- Trigger-reception continuous Mode: ON
- DC-voltage self-calibration: MANUAL

Note

The nonconformance may occur in the ΩV and V functions. It does not occur in the Ω function.

3. Request to update firmware

We have released firmware version V1.06 to correct this failure.

If you have the applicable products, please either update the firmware by yourself or contact your HIOKI sales representative to request a free firmware update. This service is provided free of charge.

-1. Update firmware by yourself

(1) Update by using the firmware update tool

Please download the applicable firmware update tool, firmware, and update instructions from the Software Downloads page on my HIOKI, available on the HIOKI website.

<https://www.hioki.com/support/myhioki/login>

Then, update the firmware by following the instructions provided.

(2) Update via OTA (Over the Air)

The BT6065 and BT6075 support OTA updates via GENNECT One. To perform the update, install GENNECT One V5.50 or later on a PC, connect the BT6065 or BT6075 to the PC via LAN, and perform an instrument search from the console screen. Then follow the instructions to update the firmware. An Internet connection for the PC and a GENNECT Cloud account are required.

Sincerely yours,



Tsutomu Yamaguchi
Director of Quality Assurance