

Request of inspection for DIGITAL PHASE DETECTOR

Dear valued customers,

Thank you very much for your continued patronage.

We have found a possibility of non-conformity on the DIGITAL PHASE DETECTOR PD3259-50 and DIGITAL PHASE DETECTOR/WIRELESS ADAPTER PD3259-90.

Sorry for your inconvenience, but we appreciate your kind cooperation in advance.

1. Non-conformity details

The fluctuation of measurement values becomes bigger, and it may become out of the accuracy or misjudge the phase detection.

2. Subjected products

Models: PD3259-50 and PD3259-90

Subjected period: Manufactured from October, 2024 to July, 2025

Subjected serial number: PD3259-50: From 241001966 to 250704813

PD3259-90: From 241004598 to 250702837

※Products with an alphabet letter as the fifth digit of the serial number are not subject to this issue and can continue to be used. (Example: 2507A**** or 2507B****)

3. Request for inspection

We would like to offer inspection at free of charge.

If the non-conformity (out of accuracy, misjudge for phase) is confirmed, we will exchange to new product.

Please note that the serial number is changed when exchange to new product.

Lead time: Please be consulted with our sales office.

If you have any question in this regard, please contact to our nearest sales office.