

## Removing customer and customer record number from the general calibration documents

Dear valued customers,

Thank you very much for your continued patronage.

We have been describing the customer and customer record number on the general calibration documents upon request. However, we will change it as in below.

We are sorry for your inconvenience but thank you in advance for your kind understandings.

### 1. Change

Do not describe the customer and customer record number on the calibration certificates (excluding JCSS calibration certificates) and test reports because of the change of our internal system. Note that neither ISO9001 nor ISO10012, the international standards related to general calibration, have any requirements for the inclusion of the name of the customer.

### 2. Samples of change



**3. Effective date**

From orders received on July 1, 2024

If you have any question in this regard, please feel free to contact to our sales representative.

Sincerely yours,



Tsutomu Yamaguchi  
Director of Quality Assurance